

## **NHC SCOTT HEALTHCARE TO RECEIVE**

### **TENNESSEE CENTER FOR PERFORMANCE EXCELLENCE INTEREST AWARD**

NASHVILLE, Tenn. – NHC Scott HealthCare has earned Interest Level Recognition in the annual Excellence in Tennessee recognition program administered by the Tennessee Center for Performance Excellence (TNCPE). TNCPE is the only state-wide quality program and is patterned on the Baldrige Performance Excellence Program, the national standard for recognizing organizational excellence. NHC Scott HealthCare will accept the award at the 19<sup>th</sup> annual Excellence in Tennessee Awards Banquet on February 22, 2012.

"We are honored to be recognized at the TNCPE Banquet this year for our commitment to Quality and Excellence," said Clint Hall, Administrator. "We believe that through continuous improvement of our organization, our patients and their rehab outcomes will also greatly improve."

Opened in 1991 and located in Lawrenceburg, Tennessee, NHC Scott HealthCare is a skilled nursing and rehabilitation center that employs 85-90 partners to care for approximately 300 patients each year on an inpatient and outpatient basis.

Through an annual evaluation and assessment process, TNCPE recognizes high-performance organizations that exhibit continuous improvement and best practice processes. This year, TNCPE has named 30 organizations as 2011 Award winners. They represent outstanding achievement in the following industry sectors: health care, manufacturing, service, education, government and nonprofit.

"Tennessee is competing not just nationally but internationally for new jobs, and each award recipient contributes to the state's success at the regional, national and international levels," Tennessee Gov. Bill Haslam said. "Tennessee is a better place to live and work because of the commitment to excellence and continuous improvement embraced by these organizations. Strong organizations such as these bring in investment and resources, playing a critical role in making Tennessee the No. 1 location in the Southeast for high quality jobs."

Organizations like NHC Scott HealthCare apply to the TNCPE program at one of four levels. As the levels increase, so does the depth and complexity of the application. Since the program was founded in 1993, only 21 organizations have attained the excellence designation. While there will not be an Excellence Award presented this year, six organizations will be honored with the Achievement Award; seventeen will be awarded a Commitment Award and seven, including NHC Scott HealthCare, will receive Interest Recognition, which is the beginning level for organizations interested in adopting and applying performance improvement principles. A full list of winners can be found on the TNCPE [website](#).

"This program takes a true commitment from leadership and dedication by the entire organization to refine their processes, delight the customers, engage their workforce and get real results," said TNCPE President Katie Rawls. "We are honored to work with organizations like NHC Scott HealthCare, as they pursue their journey toward continuous improvement and excellence."

TNCPE is a nonprofit, public-private partnership and is available to all businesses, educational institutions, health care organization, government agencies and other nonprofit entities. To learn more, visit [www.tncpe.org](http://www.tncpe.org). For more information on NHC Scott HealthCare, please visit their website at [www.NHCScott.com](http://www.NHCScott.com).

##